

Karen A. Boone, RN, BSN, CRRN

Owner, Founder, and CEO at Boone Consulting Group

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Location: Jacksonville, Florida 32259

Professional Summary

Dynamic and results-oriented Registered Nurse with over 20 years of experience in medical case management, consulting, and workers' compensation claims resolution. Expertise in catastrophic injuries, workplace accidents, and motor vehicle accidents. Proven track record of facilitating timely resolution of workers' compensation claims by providing medical consulting, records review, care coordination, and injury assessments. Adept at collaborating with legal counsel, insurance carriers, and employers to ensure optimal patient outcomes and cost-effective resolutions.

Professional Experience**Owner, Founder, and CEO**

Boone Consulting Group | Jacksonville, FL

December 2014 – Present

- Leads a successful medical consulting firm specializing in workers' compensation claims, providing services for local municipalities, insurance carriers, employers, and law firms.
- Delivers comprehensive services, including obtaining all pertinent medical records, medical records review, home assessments, future medical cost projections, appointment coordination, and medical records procurement.
- Extensive experience in handling catastrophic injuries, workplace accidents, and conditions related to workplace illnesses, offering assessments, identifying recovery barriers, and creating continuity of care plans.
- Collaborates with carriers, legal counsel and employers to ensure timely and appropriate resolutions to claims, focusing on quality outcomes for claimants.

Medical Case Manager

Exceptional Case Services, Inc. | Jacksonville, FL

July 2010 – December 2014

- Provided field and telephonic medical case management services, including hospital and medical file reviews, coordinating care as ordered by authorized treating physicians.
- Acted as a medical consultant for claims involving the Florida Heart/Lung Bill for municipalities, including The City of Jacksonville and Clay County Board of County Commissioners.
- Facilitated communication between adjusters, employers, attorneys, and claimants to ensure timely and effective treatment and care.

Medical Case Manager / Consultant
Corvel Corporation | Jacksonville, FL
March 2004 – July 2010

- Coordinated medical treatment and discharge services for catastrophic claims, ensuring continuity of care and expedient recovery for injured workers.
- Provided medical consultation for attorneys, insurance carriers, and employers, assisting with claims resolution and the treatment process.

Medical Case Manager
Sedgwick Claims Management Services | Jacksonville, FL
March 2003 – March 2004

- Delivered telephonic case management services for injured workers, coordinating necessary medical treatments following on-the-job accidents.
- Served as a medical resource for claims adjusters and attorneys, assisting with medical records reviews and claims resolution.

Education

Bachelor of Science in Nursing (BSN)
Saint Anthony College of Nursing | Rockford, IL
1995 – 1997

Associate of Arts (AA)
Rock Valley College | Rockford, IL
1992 – 1995

Certifications

- **Registered Nurse (RN9185241)** | Licensed in Florida, 1997 – Present
- **Certified Rehabilitation Registered Nurse (CRRN)** | 2004 – Present

Professional Memberships

- Workers' Compensation Claims Professionals
- Jacksonville Claims Association
- American Board of Quality Assurance and Utilization Review Physicians
- American Nurses Association